



HM Government

UK TRANSITION



New rules for doing business with the EU – import controls: signposting

New rules for doing business with the EU are here. Know what you need to do to keep your business moving.

The rules for imports have changed for businesses moving goods from the EU to Great Britain (GB).

What support is available?

The best place to get support and information on the new rules is at: gov.uk/import-goods-into-uk which includes:

- A step-by-step guide on how to bring goods into the UK from any country, including how much tax and duty you'll need to pay and whether you need to get a license or certificate.
- A live list of webinars, by sector where businesses can sign up to engage with experts:
 - **Border and Protocol Delivery Group** – for organisations that trade with the EU.
 - **HMRC** – Help and support for UK transition.
 - **Defra** – Webinars for importers of food and drink products from the EU to Great Britain.
- The **latest news** from the government.

The **Export Support Service** is a helpline and online service where all UK businesses can get answers to practical questions about exporting to Europe. Here you can access cross government information and support all in one place.

The **Trader Support Service** can help your business adapt to the changes. The service is free to use and:

- offers comprehensive education, training and advice about the changes to the way your goods move under the Northern Ireland Protocol
- can complete customs and safety and security declarations on your behalf where these are required for movements between Great Britain and Northern Ireland so you do not have to access HMRC systems directly.

[GOV.UK/IMPORT-GOODS-INTO-UK](https://gov.uk/import-goods-into-uk)

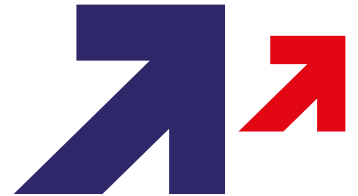


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Additional key government guidance:

- To adapt to the changes to Rules of Origin, go to:
gov.uk/government/collections/rules-of-origin-for-goods-moving-between-the-uk-and-eu
- For guidance on importing food, go to:
gov.uk/guidance/import-or-move-food-and-drink-from-the-eu-and-northern-ireland-to-great-britain
- For guidance on importing Animal By-Products, go to:
gov.uk/guidance/importing-or-moving-live-animals-animal-products-and-high-risk-food-and-feed-not-of-animal-origin
- For guidance on Plant Products, go to:
gov.uk/guidance/import-plants-and-plant-products-from-the-eu-to-great-britain-and-northern-ireland
- For details on how to register for the Goods Vehicle Movement Service (GVMS) to move any goods between GB and the EU, go to:
<http://gov.uk/guidance/register-for-the-goods-vehicle-movement-service>

Helpline numbers:

- Customs declarations, simplified customs procedures, duties and tariffs: **0300 322 9434**
- New Computerised Transit System helpline: **0300 322 7095**
- Trader import and export licenses and certificates of free sale: **03300 416500**
- For exporting food, drink and agricultural products: **0300 020 0301**
- Plants and plant products: **0300 1000 313**
- Import and export of timber: **0300 067 5155**
- Driver and Vehicle Standards Agency: **0300 790 6801**
- Importing and exporting of waste: **03708 506 506**
- Driving licenses and International driving permits: **0300 790 6802**
- Importing and exporting vehicle and trailer registration: **0300 790 6802**
- Operator license and permits: **0300 790 6801**
- Certificate of Professional Competence (CPC): **0300 790 6801**
- A list of helplines are available [here](#)

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